

CAMPGROUND RESERVATIONS AND CANCELLATION POLICY

Last Updated: 03/30/19

RESERVATIONS:

- Sites available by reservation **ONLY**.
- Payment in full is required at the time of reservation
- Check In: 12:00 noon
- Check Out: 12:00 noon

In order for the campground to run smoothly, it is necessary that reservations and payments are made in advance. It is important, for the convenience of all campers and staff, that campers do not occupy sites they do not have reservations for or occupy sites prior to their reservation dates/times.

CANCELLATIONS:

If you pay:

- By phone: Credit/Debit card is required
- In person: Cash/check is acceptable in lieu of credit/debit card

If you cancel:

- Prior to 2 weeks of reservation: Full refund
- Within 13-2 days of reservation: 50% refund
- Within 24 hours of early departure: No refund (weather is not an exception)
- This cancellation policy applies to short-term RV campsite, tent site and boat rental reservations.

RAINCHECKS:

We will no longer be utilizing a raincheck policy for cancellations, however, any rain checks on file issued under the previous ownership, will be honored through the end of 2019.

RULES & REGULATIONS

GENERAL CAMPGROUND GUIDELINES

We've established the following general campground guidelines to help insure your safety and your enjoyment, while in our park and the same to our other guests. Those who choose not to observe these guidelines can be asked to leave our park without any form of refund.

SPEED LIMIT:

10 mph. Please observe our speed limit to insure the safety of all our guests.
Remember...children are playing!

QUIET TIME:

11 p.m. to 8 a.m.

SITE OCCUPANCY:

Only one (1) RV is allowed per campsite.

CHILDREN:

Guests are responsible for all behavior of children. All children under the age of 10 years must be accompanied by an adult 18 years or older.

SAFETY AFTER DARK:

In order to insure safety after dark, please carry a flashlight. No bike or scooter riding after dark.

TRASH:

Please place all garbage in designated dumpsters located around the park.

CAMPFIRES:

Campfires are permitted in a contained area and never to be left unattended.

PORTABLE GRILLS:

gas ,Wood or charcoal grills are allowed.

CLOTHESLINES:

Not permitted.

FIREWORKS AND FIREARMS:

Prohibited on park property including BB, Airsoft and pellet guns.

PETS:

Keep on leashes (six-foot maximum length) or inside and do not leave unattended. No excessive barking allowed. Pets must be walked by a responsible person to pick up after them immediately. Pets are not allowed in any buildings, bathrooms,or playground areas. They are prohibited due to health codes. Maximum of 3 Pets allowed.

VISITORS:

Your visitors are always welcome at Kinkaid Marina, provided they register at our main office. Registered guests and their visitors are expected to read and adhere to all campground guidelines. Guidelines are presented at time of check-In. All your visitors must leave campground by 11 p.m.

RECREATIONAL VEHICLES:

Golf carts are allowed on paved roads. ATVs, Side by sides are NOT allowed. Please register all golf carts upon check in.

RV WASHING:

You are permitted to wash your RV for a fee. Please check with our main office for more details.

VIOLATION OF THESE GUIDELINES:

Grounds for ejection from the park without refund

MESSAGES:

If you are expecting messages, please check at central office. Emergency messages will be delivered to your site.

MAIL SERVICE:

Available for guests. Please check with our head office for more details.

FORMS OF PAYMENTS:

We accept all Major Credit Cards, cash or money orders. Sorry, no checks.

**RV & TENT SITE POLICIES
CANCELLATIONS****CAMPSITES**

We will return your deposit minus a \$10 service charge if you cancel EIGHT (8) or more days prior to your arrival date. If you cancel less than SEVEN (7) days of your arrival date your full deposit is forfeited.

No Shows: Guests failing to contact us to cancel their reservation (with the required time, listed above) will be considered a no show and subject to the same cancellation policies.

PETS

Pets are welcome, but must be kept on leashes (six-foot maximum length) or inside and must not be left unattended. No excessive barking allowed. Pets must be walked by a responsible person to pick up after them immediately.

Pets are not allowed in any Kinkaid Marina buildings. They cannot be left outside. Pets are not allowed in any buildings, bathrooms, or playground areas. They are prohibited due to health codes.

DEPOSITS

One night's rate taken when reservation is booked.

Holidays: The full reservation amount must be paid at booking.

OTHER CAMPSITE GUIDELINES

Ground disposal of any drain water (gray or black) is prohibited by State Law. Wastewater from RVs (including sink water) must be disposed of into sewer drains. Do not put grease down the sewer.

Sewer connections are required by state law and must have a tight seal by a sewer donut (or sewer ring) or a screw-type connector.

MANAGEMENT RESERVES THE RIGHT TO REFUSE SERVICE, LIMIT THE LENGTH OF STAY AND THE NUMBER OF PERSONS OR VEHICLES PER SITE AND/OR EVICT ANY PERSON OR PARTY WITHOUT REFUND. PARK STAFF ARE NOT ALLOWED TO WORK ON RVS BELONGING TO GUESTS.

CAMPING IS AN OUTDOOR EXPERIENCE, THEREFORE WE DO NOT GIVE REFUNDS DUE TO WHIMS OF MOTHER NATURE!